



DLA's DoD Shelf Life Web Sites

October 2003

***Right Item, Right Time, Right Place, Right Price
Every Time... Best Value Solutions For America's Warfighter***

Version 1 Sym



Introduction



■ PURPOSE

- ❖ Provide a brief understanding of the Shelf Life Web sites, concentrating on the INTERNET web site. Taking suggestions on ways to improve the sites. Plus briefly describe what you (as users) can expect in the coming months

■ SCOPE

- ❖ The Shelf Life Web sites (INTERNET and Intranet) - Publicly accessible information only



Who uses the Web Site



■ PRIMARY USERS

- ❖ **DoD-wide individuals interested in the Extending the Shelf Life of their stored items.**
- ❖ **Users (or companies) approved to have a need and non-threatening intentions.**
- ❖ **There is NO generic UserID access allowed. (i.e., Guest accounts or UserIDs used by more than one person).**
- ❖ **Open to all users that are recognized by DLA (using DoD's DNS) as being on a .MIL network - This includes civilians, contractors and military personnel working on a DoD recognized .MIL**



Access Requirements



■ USER REQUIREMENTS

- ❖ **Standard Microsoft Internet Explorer Browser (version 6 or higher) OR**
- ❖ **Standard Netscape Browser (version 7.1 or higher)**
- ❖ **To access the .MIL server, the user must be on a DoD-recognized .MIL network**
- ❖ **To access the Public INTERNET server, the user must be on a network attached to the INTERNET**
- ❖ **Certain areas of the Public INTERNET site require a UserID and Password, obtained at the site**



Login Window – With Request Password



The screenshot displays the DoD Shelf-Life Program website. At the top, there is a header with the program name and a search bar. Below the header, a navigation menu includes links for About, FAQ, Help, and Home. On the left side, a vertical menu lists various sections: Reference, Subcommittees, POCs, Training, Policy, Extension Program (SLES), Minutes, and Feedback. The main content area features a login window with the DLA Web Credentials section. This section includes fields for Login and Password, a Login button, and links for Privacy notice and Accessibility. A warning message states: 'Warning: This is a Government computer system.' Below the login window, there are links for 'Sign up for a SLES Account' and 'forgot your password?'. At the bottom, there is a field for entering an email address and a 'Find It!' button.

DoD Shelf-Life Program

Shelf-Life Search: GO

[About](#) [FAQ](#) [Help](#) [Home](#)

Home > SLES Login

[Reference](#)
[Subcommittees](#)
[POCs](#)
[Training](#)
[Policy](#)
[Extension Program \(SLES\)](#)
[Minutes](#)
[Feedback](#)

 Enter your DLA Web Credentials

Login:

Password:

[Login >>](#)

[Privacy notice](#) - [Accessibility](#)

Warning: This is a Government computer system.

[Sign up for a SLES Account](#)

[forgot your password?](#)

Enter your E-Mail and we will find it:

[Find It!](#)

Displays:

- Login / Password box to obtain access to the Public SLES (restricted) area
- Link to the Request a UserID / Password for SLES access
- Obtain your password (Soon to be - reset your password)





Request UserID Window



Displays:

- Online request form
- All required field must be completed prior to obtaining a UserID and Password to the Public SLES (restricted) area
- All information will be verified by DLA account security
- Especially ensure your Email address is accurate

  Shelf-Life Search

[About](#) [FAQ](#) [Help](#) [Home](#)

[Home](#) > Application for SLES Account

*Denotes a required field.

Reference
Subcommittees
POCs
Training
Policy
Extension Program (SLES)
Minutes
Feedback

Application for SLES Account

*First Name:	<input type="text"/>	*Last Name:	<input type="text"/>
*Address:	<input type="text"/>	*City:	<input type="text"/>
*State:	Alabama	*Zip:	<input type="text"/>
*E-Mail:	<input type="text"/>		
*Phone:	<input type="text"/> - <input type="text"/> - <input type="text"/>	DSN:	<input type="text"/> - <input type="text"/>
Service Agency:	<input type="text"/>	Office Symbol:	<input type="text"/>

Comments:

*Describe your Business Need/Purpose for access to the SLES Program.

DoD LAN Login or DLA Web Login:

If you have an existing DLA UserID Enter it here:

Create



Site Location



- **INTERNET - Web Site Address / URL**
 - ❖ **<http://www.shelflife.hq.dla.mil>**
- **.MIL network only - Web Site Address / URL**
 - ❖ **Sorry, this is deemed **Sensitive Information** - please Email your Shelf Life POC - which are listed on the Public Site, to obtain the .MIL network URL**



Site Design



- **The Web Site has been defined and developed using a Rapid Application Development (RAD) approach, adhering to DLA full-system development lifecycle (SDLC) methodology as closely as possible**
- **Compliance with the DLA standards has been accomplished to the maximum extent possible**
- **Compliance with Section 508 standards has been accomplished to the maximum extent possible**
- **Compliance with DoD Policy on Posting Personal and Personnel information, DLA Web Cookie Policy, and Freedom of**



Security



- **The Web Site conforms to DoD, DLA, and other security standards and design.**
- **In general, the Web Site adheres to the following compliance standards:**
 - ❖ **Access is UserID and Password secure for authentication**
 - ❖ **System is compliant with DLA standards for strong password encryption**
 - ❖ **Data are encrypted (SSL) during transmission to and from user (web client) to (web) server**
 - ❖ **Server (web and data) is located behind (protected by) the DLA firewall**
 - ❖ **System / Site is System Security Authorization Agreement (SSAA) compliant**



Recent Changes



- **Ensure all the previously stated standards, laws, and guidance are followed**
- **Identify and secure information that should not be accessible by the entire general public**
- **Make changes relevant to the Shelf Life Extension System (SLES) reengineering effort. (QSL, MQCSS, and the M-204)**
- **Update of the Frequently Asked Questions (FAQ)**
- **Provide more information (and keep accurate) utilizing Important Announcements and Site Updates on the opening screen**



Differences between Inter- and Intra- NET



- Most of the differences are in layout and the general look of the site.

INTERNET	Intranet (.MIL Network)
M-204 Appendixes are coming soon	Currently available in draft review
POCs are generic	POCs are actual people
4140.27 has two restricted sections	No restrictions
Minutes section only contains Public Symposium / Conference	Minutes section also contains Board Meetings
Subcommittees section contains only the overall Charter	Subcommittees section also contains the member listing and other miscellaneous information
SLES section requires UserID / Password to access - QSL / MOCSS / Test Labs / and other restricted data	SLES section is open to all on the .MIL network



Contact Us



Your comments, suggestions, questions and other correspondence - technical or functional in nature - are welcomed and encouraged. Write to us using either the:

- **Feedback Form**

- ❖ **Each web site contains a Feedback form**

- **Email**

- ❖ **SLES.FEEDBACK@dla.mil**

Your correspondence will be routed to the most appropriate person to handle it efficiently and expeditiously.



Main Window

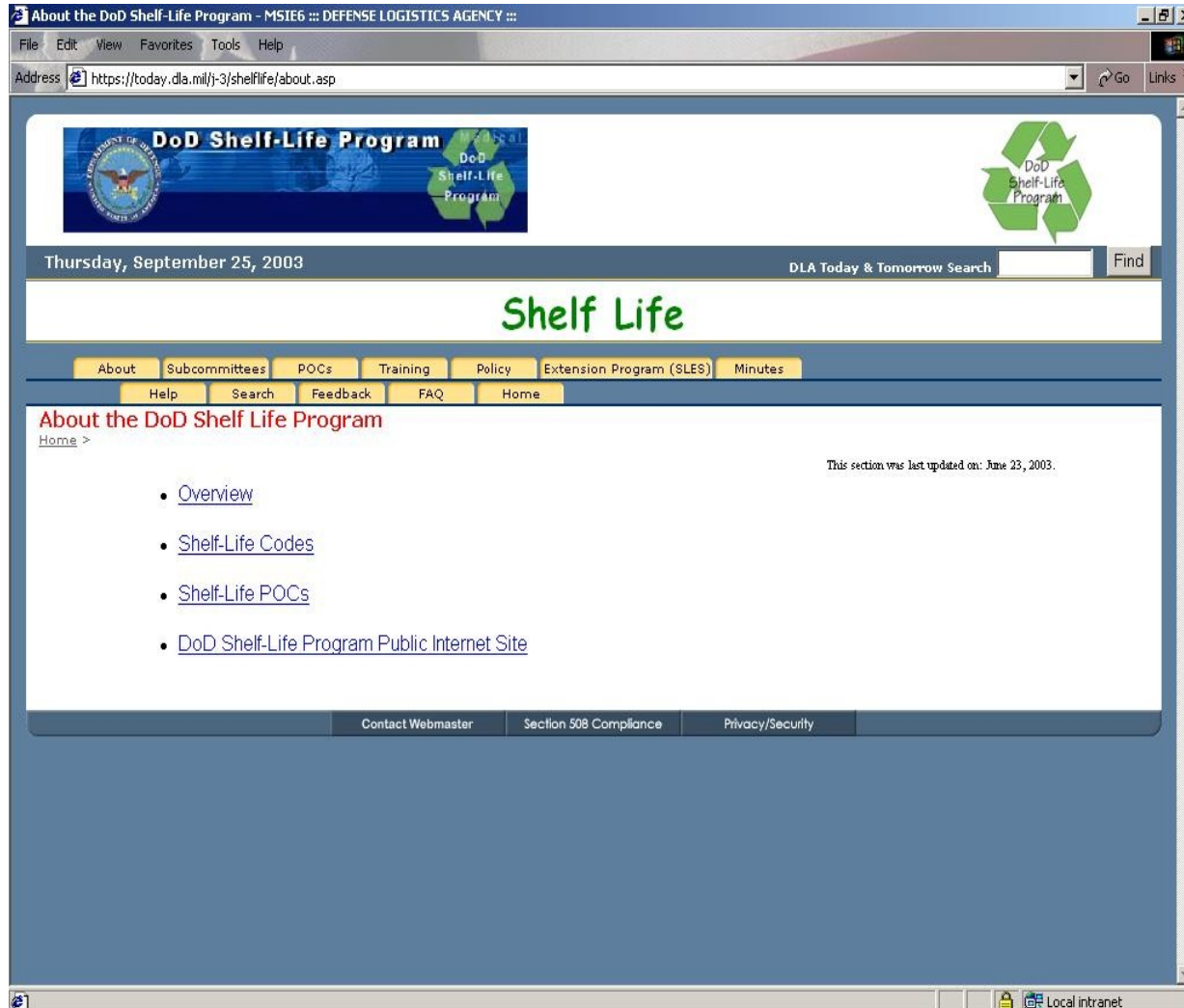


Displays:

- Important Announcements
- Site Updates



About Window



Displays:

- Menu items that define the DoD Shelf Life Extension Program

■ Including

- ❖ Overview
- ❖ Shelf Life Codes
- ❖ Shelf Life POCs
- ❖ Public Internet Site



About - Overview Window



Displays:

■ Brief Overview of the DoD Shelf Life Extension Program

The screenshot shows the 'About' page of the DoD Shelf-Life Program website. The header includes the DoD Shelf-Life Program logo and a date of Thursday, September 25, 2003. A search bar is labeled 'DLA Today & Tomorrow Search'. The main title 'Shelf Life' is displayed in green. A navigation menu contains links for About, Subcommittees, POCs, Training, Policy, Extension Program (SLES), Minutes, Help, Search, Feedback, FAQ, and Home. The 'Overview of the DoD Shelf-Life Program' section includes a link to the 'About' page and three paragraphs of text. The footer contains links for Contact Webmaster, Section 508 Compliance, and Privacy/Security.

DoD Shelf-Life Program

Thursday, September 25, 2003

DLA Today & Tomorrow Search Find

Shelf Life

About Subcommittees POCs Training Policy Extension Program (SLES) Minutes

Help Search Feedback FAQ Home

Overview of the DoD Shelf-Life Program

[Home](#) > [About](#) >

The policies for optimizing shelf-life materiel are contained in [DoD 4140.27-M, Shelf-Life Management Manual](#), as authorized by DoD Directive 4140.1, Materiel Management Policy. This policy provides for the supply chain (life-cycle management) of standard and hazardous shelf-life items contained in the federal supply system.

Shelf life is the total period of time beginning with the date of manufacture, cure, assembly, or pack (subsistence only), that an item may remain in the combined wholesale (including manufacturer's) and retail storage systems, and still remain usable for issue and/or consumption by the end user.

Each item that meets the shelf-life criteria is assigned a National Stock Number (NSN) and a specific shelf-life code. Typical shelf-life items include food, medicines, batteries, paints, sealants, adhesives, film, tires, chemicals, packaged petroleum products, hoses/belts, mission-critical o-rings, and Nuclear/Biological/Chemical equipment and clothing.

The shelf life code identifies the shelf-life time period by which an item must be used, or subjected to inspection/test/restoration or disposal action. These codes are identified in Appendix A of the DoD 4140.27-M, and consist of two types, Type I and Type II. Type I is an individual item of supply which is determined through an evaluation of technical test data and/or actual experience, to be an item with a definite non-extendible period of shelf life, and ends with the expiration date. Type II is an individual item of supply having an assigned shelf-life time period that may be extended after completion of inspection, test, or restorative action, and is identified by an inspection/test/date.

Contact Webmaster Section 508 Compliance Privacy/Security



About - Shelf Life Codes Window



Displays:

- Shelf Life Code Table for Type I and Type II Products

The screenshot shows the DoD Shelf-Life Program website interface. At the top, there is a header with the DoD Shelf-Life Program logo and a navigation bar with links: About, Subcommittees, POCs, Training, Policy, Extension Program (SLES), Minutes, Help, Search, Feedback, FAQ, and Home. The main content area displays the title "Shelf Life" in green, followed by the heading "DoD Shelf-Life Program Shelf-Life Codes". Below this is a table titled "Required Number of Months/Quarters Remaining Upon Receipt by the first Government activity". The table has five columns: Shelf-Life Period, Type I, Type II, Months, and Quarters. The rows list various shelf-life periods from Non-deteriorative to 18 Months (1.50-Years).

Shelf-Life Period	Type I	Type II	Months	Quarters
Non-deteriorative No Shelf-Life Applies	0 (Zero)	0 (Zero)	N/A	N/A
1 Month	A	N/A	25 days	N/A
2 Months	B	N/A	50 days	N/A
3 Months	C	1	75 days	N/A
4 Months	D	N/A	3	1
5 Months	E	N/A	4	1
6 Months	F	2	5	2
9 Months	G	3	8	3
12 Months (1.00-Year)	H	4	10	3
15 Months (1.25-Years)	J	N/A	13	4
18 Months (1.50-Years)	K	5	15	5



About - POCs Window



Displays:

- Service and Agency Administrators for the DoD Shelf Life Program
- Providing their Service, and a contact EMAIL address
- *Same as other POCs Window



DoD Shelf-Life Program



Shelf-Life Search: GO

[About](#) [FAQ](#) [Help](#) [Home](#)

[Reference](#)
[Subcommittees](#)
[POCs](#)
[Training](#)
[Policy](#)
[Extension Program \(SLES\)](#)
[Minutes](#)
[Feedback](#)

DoD Shelf-Life Public Point of Contacts

- [Military Service and Agency Administrators and Members of the Shelf-Life Board](#)
- [Inventory Control Point Administrators](#)
- [DoD Storage Activity Administrators](#)

The following are the Service and Agency administrators for the DoD Shelf-Life Program. These administrators are responsible for all Shelf-Life functions within their respective Service or Agency. ICP, SA, and other key points of contact are available. Problems, issues, suggestions, recommendations for improvement and all other Shelf-Life concerns may be addressed to the administrators. Changes should be provided as they occur to the Director of the DoD Shelf-Life Program.

MILITARY SERVICE AND AGENCY ADMINISTRATORS FOR THE DoD SHELF-LIFE PROGRAM

SERVICE/AGENCY	EMAIL
DoD	SLES.DOD@dla.mil
DLA	SLES.DLA@dla.mil
ARMY	SLES.ARMY@dla.mil
NAVY	SLES.NAVY@dla.mil
AIR FORCE	SLES.AirForce@dla.mil
MARINE CORPS	SLES.Marine@dla.mil



About – Public Internet Site Window



Displays:

- The Publicly accessible INTERNET version of the DoD Shelf Life Program Web Site

DoD Shelf-Life Program

Shelf-Life Search: **GO**

[About](#) [FAQ](#) [Help](#) [Home](#)

[Policy](#)
[POCs](#)
[Training](#)
[Feedback](#)
[Extension Program \(SLES\)](#)
[Reference](#)
[Minutes](#)

SITE UPDATE
10th Annual Gov't-Industry Shelf-Life Symposium
21-23 October 2003
San Diego, CA
► [Information](#)
► [Registration](#)
Train the Trainer Class
Available in September 2003
[Click here for Information and Registration](#)

SITE UPDATE
NEW ACCESS TO EXTENSION PROGRAM!
Read Messages Below.
July 11, 2003: [FAQ](#) has been updated.

V 1.2.0

QSL is Available under the Extension Program (SLES) Tab

June 18, 2003:
EXTENSION PROGRAM (SLES) CHANGE:
Access to the [Extension Program \(SLES\)](#) link has been modified and expanded to **ONLY** those with an authorized UserID/Password – Which now includes .GOV, .COM, .EDU and others.
Non- .MIL users can sign-up for a SLES Account using the form on the



Subcommittees Window



DoD Shelf-Life Program Medical
DoD Shelf-Life Program

Shelf-Life Search: **GO**

[About](#) [FAQ](#) [Help](#) [Home](#)

DoD Shelf-Life Program Subcommittees

- [Charter](#)
- Other Subcommittee Information is NOT available on this Public Web Site

[Reference](#)
[Subcommittees](#)
[POCs](#)
[Training](#)
[Policy](#)
[Extension Program \(SLES\)](#)
[Minutes](#)
[Feedback](#)

Displays:

- **The general Charter of the Shelf Life Subcommittee Program**



Subcommittee – Charter (Sample) Window



The screenshot shows a web browser window displaying the DoD Shelf-Life Program Subcommittee Charter. The page has a blue header with the program logo and a green recycling symbol. Below the header is a navigation bar with links: About, Subcommittees, POCs, Training, Policy, Extension Program (SLES), Minutes, Help, Search, Feedback, FAQ, and Home. The main content area is titled "Shelf Life" and contains the following text:

DoD Shelf-Life Program Subcommittees Charter

[Home](#) >

A. OBJECTIVES

1. Evaluate and enhance the supply chain (life cycle) process for specific commodities as they relate to shelf life.
2. Resolve issues and problems identified by DoD Components, General Services Administration (GSA), Federal Aviation Administration (FAA), and United States Coast Guard (USCG). DoD Components refer to the Army, Navy, Air Force, Marine Corps, Defense Logistics Agency (DLA), and Defense Nuclear Agency (DSWA). Enclosure 1 of the charter will contain a listing of initial issues and problems to be resolved.
3. Initiate procedural and process changes to enhance program management.
4. Recommend policy changes to DoD 4140.27-M and other policy documents.

B. MEMBERSHIP

1. The subcommittee shall be chaired by the appropriate activity as designated by the Shelf-Life Program Director.
2. The DoD Components and, if applicable, GSA, FAA, USCG, Defense Depot Regions, each shall provide a representative who has the necessary functional expertise of the process to be addressed. Members may delegate responsibilities to field activities. Representatives may draw upon all appropriate

Displays:

- **The general Subcommittee Charter itself**



POCs Window




Displays:

- **Service and Agency Administrators for the DoD Shelf Life Program**
- **Providing their Service, and a contact EMAIL address**
- ***Same as About-POCs Window**



DoD Shelf-Life Program



Shelf-Life Search:

[About](#) [FAQ](#) [Help](#) [Home](#)

[Reference](#)
[Subcommittees](#)
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DoD Shelf-Life Public Point of Contacts

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MILITARY SERVICE AND AGENCY ADMINISTRATORS FOR THE DoD SHELF-LIFE PROGRAM

SERVICE/AGENCY	EMAIL
DoD	SLES.DOD@dla.mil
DLA	SLES.DLA@dla.mil
ARMY	SLES.ARMY@dla.mil
NAVY	SLES.NAVY@dla.mil
AIR FORCE	SLES.AirForce@dla.mil
MARINE CORPS	SLES.Marine@dla.mil



Training (Sample) Window



Thursday, September 25, 2003

DLA Today & Tomorrow Search Find

Shelf Life

About Subcommittees POCs Training Policy Extension Program (SLES) Minutes

Help Search Feedback FAQ Home

DoD Shelf-Life Management Training Course Synopsis

[Home >](#)

This section was last updated on: January 1, 2003

[\[Training Coordinators\]](#)

Course Overview and Cost

Is your organization incurring high disposal costs associated with Shelf-Life material? Are your Shelf-Life materials going to waste in storage? Is your organization aware of the new DOD resource that helps to manage Shelf-Life material? The DOD Shelf-Life Training, located at the Naval Inventory Control Point (NAVICP) in Mechanicsburg, PA will show you how to properly manage these items and train your personnel to reduce disposal costs by using the Shelf-Life Extension System (SLES), formerly known as the M-204 Program. We can provide a 2-day course at your site. The cost to your organization is \$2,000, plus travel, and per diem costs. Generally, two instructors conduct the training. Recommended class sizes are 20 to 35 students. That means the cost per student will range from \$85 to \$150. Give NAVICP a call for exact requirements and available dates. The following is a brief description of the course.

Course Description

Purpose: To provide comprehensive instruction on Shelf-Life policy and to explain standard practice in the management and storage of Shelf-Life material at the managing activity and depot level. To ensure maximum benefits for government resource investments by training personnel to properly apply mandatory storage standards criteria in evaluating the condition of Shelf-Life material upon receipt, in storage, during surveillance, upon shipment, and when test or restorative actions are required to maintain or return stocks to a ready-for-issue status. To provide training to the use of the on-line, real-time Material Quality Control Storage Standards (MQCSS), and the Quality Status List (QSL) programs, and their role in Shelf-Life management. Primary authority is prescribed by DOD 4140.27-M, Shelf-Life Item Management Manual.

Scope: The course content sets forth the policy, principles, standards, instructions, functions, and procedures that apply for management,

Displays:

- Information about the Shelf Life Training Program
- Includes link to upcoming classes
- Includes link to Online Registration Form



Policy Window



Displays:

■ **Policy Documents deemed important by the Shelf Life Board**

■ Including:

- ❖ **DoD 4140.27M**
- ❖ **DLAR 4155.37**
- ❖ **FED STD**



Extension Program (SLES) Window



The screenshot shows the DoD Shelf-Life Program Extension Program (SLES) website. The header includes the DoD Seal, the program title, and a recycling logo. The date is Thursday, September 25, 2003. A search bar is present with the text "DLA Today & Tomorrow Search" and a "Find" button. The main heading is "Shelf Life". Below this is a navigation menu with tabs: About, Subcommittees, POCs, Training, Policy, Extension Program (SLES), and Minutes. A secondary menu includes Help, Search, Feedback, FAQ, and Home. The main content area is titled "DoD Shelf-Life Program Extension Program (SLES)" and lists several links: Quality Status Listing (QSL), Materiel Quality Control Storage Standards (MQCSS) System, Test Labs *New, Extended Shelf-Life DOD Forms, Extended Shelf-Life Appendixes (for MQCSS and QSL), Obtaining and Resetting Passwords, and Shelf-Life Extension System (SLES) M-204 Reengineering. A footer contains links for Contact Webmaster, Section 508 Compliance, and Privacy/Security.

DoD Shelf-Life Program

Thursday, September 25, 2003

DLA Today & Tomorrow Search Find

Shelf Life

About Subcommittees POCs Training Policy Extension Program (SLES) Minutes

Help Search Feedback FAQ Home

DoD Shelf-Life Program Extension Program (SLES)

[Home](#) >

This section was last updated on: July 24, 2003

- [Quality Status Listing \(QSL\)](#)
- [Materiel Quality Control Storage Standards \(MQCSS\) System](#)
- [Test Labs *New](#)
- [Extended Shelf-Life DOD Forms](#)
- [Extended Shelf-Life Appendixes](#) (for MQCSS and QSL)
- [Obtaining and Resetting Passwords](#)
- [Shelf-Life Extension System \(SLES\) M-204 Reengineering](#)

Contact Webmaster Section 508 Compliance Privacy/Security


Displays:

- Important Announcements
- Site Updates



Minutes (Sample) Window



DoD Shelf-Life Program 

Shelf-Life Search: **GO**

[About](#) [FAQ](#) [Help](#) [Home](#)

DoD Shelf Life Program Minutes

Reference

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Training

Policy

Extension Program (SLES)

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Feedback

GOVERNMENT AND INDUSTRY ANNUAL SYMPOSIUMS

May 31 - June 2, 2000

30 October - 1 November 2002

Displays:

- **Public Symposiums**
- **Public Conferences**
- **Minutes, agendas, and other information**



Help Window



DoD Shelf-Life Program Medical
Shelf-Life Search: **GO**

[About](#) [FAQ](#) [Help](#) [Home](#)

Help

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Feedback

Contact Us:

Technical Problems
For technical problems with this web site or server, please contact webmaster@dla.mil.

Functional Issues
For functional issues such as questions about the web site content and related topics, please contact SLES.FEEDBACK@dla.mil for additional information.

Points of Contact:
Click for the [Functional Points of Contact \(POC\)](#) listing.

Frequently Asked Questions:
Click for the [Frequently Asked Questions \(FAQ\)](#) page.

Displays:

- **Contact information on getting help on:**
 - ❖ **Technical issues**
 - ❖ **Functional issues**
- **Additional Link to FAQ (*same information as other FAQ)**



FAQ Window (Sample)





DoD Shelf-Life Program

Shelf-Life Search: **GO**

[About](#) [FAQ](#) [Help](#) [Home](#)

Frequently Asked Questions

This section was last updated on: July 11, 2003

Reference

Subcommittees

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Feedback

Q. My office is a military office with a .mil email address, but we are not being allowed to access the Extension Program (.mil only) on the Shelf-Life Intranet web site in order to extend Shelf-Life.

A. The IP Address of your computer (.mil) is being resolving during what is called a domain name reverse lookup. This is something that must be setup on your local network. Please contact your network system administrator and tell him/her that you need to be identified as a .mil user. There are a couple of ways this can be accomplished (e.g., a reverse DNS file or internet proxy server). A good way to verify if you are truly a .MIL network address site, is to surf to: <http://www.dtic.mil/cgi-bin/ip.cgi> - Press the "Test Again" button on the page. Look at the 2nd column ("DNS Translates To:") and the 2nd row ("IP Address") if this field shows an IP address that ends in .MIL then you are a .MIL network address and the problem may be with the DLA network. Submit this issue to HelpDesk@dlamail for assistance. If the field shows anything else (including "UNKNOWN") then you are not recognized as a .MIL network address and there is a problem with the network at your end. Submit this issue to your local network support staff.

Q. I do not have access to a Computer using a Military network address, however, I do have a INTERNET account. Is there a way to access this program using a computer that belongs to this maintenance facility?

A. You will not be able to access the DoD Shelf-Life Extension Program Intranet .MIL only web site. However, you can access the DoD Shelf-Life Extension Program INTERNET Public web site. If you need access to QSL, MQCSS or other restricted material in the Extension Program (SLES) area on the site, you will need to have a UserID and Password. Click on the Extension Program (SLES) link. You should see the Login page. On this page is a link to Request a UserID and Password. Complete the form, ensuring that the mandatory fields are complete and accurate. Press Submit. You will receive a confirmation message to the email address you provided, almost instantly. If you receive no email, you may have inaccurately entered your email address. The authorizing personnel will get back to you as soon as possible, but this process can take 1-2 weeks. You will be notified of a decision positive or negative to the email address you provided. If you have received no emails, please use the Feedback Form on the site to request status or submit an email connection.

Q. Is extended Shelf-Life information available on the Public INTERNET?

A. Extended Shelf-Life information is available on the Shelf-Life web site at <http://www.shelflife.hq.dla.mil> under the Extension Program

Displays:


■ **Most common questions / issues asked by users of the site and system.**

- ❖ **Technical**
- ❖ **Functional**



Feedback Window





DoD Shelf-Life Program

Shelf-Life Search:

[About](#) [FAQ](#) [Help](#) [Home](#)

DoD Shelf Life Program Feedback

Reference

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Feedback

Do you have a question or need help on the DoD Shelf Life Program?

Training?

General Information?

The Web Site?

You are encouraged to submit questions, provide comments, or suggestions.

All submissions **WILL** receive a response from the Program Director, applicable DoD Shelf Life Program board member or technical support.

Please ensure you provide your **E-Mail** and **Phone Number** so that we may contact you for further clarification or resolution.

Name:

E-Mail:

DSN / Commercial Phone:

Comments:

Displays:

- **The online Feedback Form**
- **Information on where to send an Email if you prefer**



Other Items of Interest



Shelf-Life Search:

GO

- **Located on both sites**
 - ❖ On the INTERNET in the Upper Right Corner
 - ❖ On the Intranet (.MIL only Network) by selecting the SEACH Tab
- **Searches only the Shelf Life Site for the word(s) you input**

[Privacy/Security](#) | [Section 508 Compliance](#) | [Contact Webmaster](#)

- **Located on both sites at the bottom of every Web page**
- **Displays:**
 - ❖ DLA Privacy and Security Policy Statement governing the site
 - ❖ Section 508 Compliancy statement governing the site
 - ❖ Link to Contacting the Webmaster - *Same as HELP



Coming Soon



- **Links to other Shelf Life Web Sites**
- **Additional FAQs**
- **Online training (materials, CBT, etc.)**
- **Continuous updating of data and other support information**
- **Expanded fail-over capabilities to ensure 24x7 support**
- **Successful completion (as defined by you) of the SLES reengineering effort**



Conclusion



- Aspects of the reengineering efforts are already in place on the Web Sites. Including enhanced QSL, Test Lab information, M-204 Appendixes, etc.
- Each enhancement will provide a centralized source for DoD Shelf Life Extension Program information
 - Step 1: Enhance the existing Web sites, Customer Web site support, and decrease User wait for solutions / answers
 - Step 2: Transition the M-204 to a Web Environment
 - Step 3: Update / Enhance SLES data and its presentation
- Input is welcomed and encouraged at every step

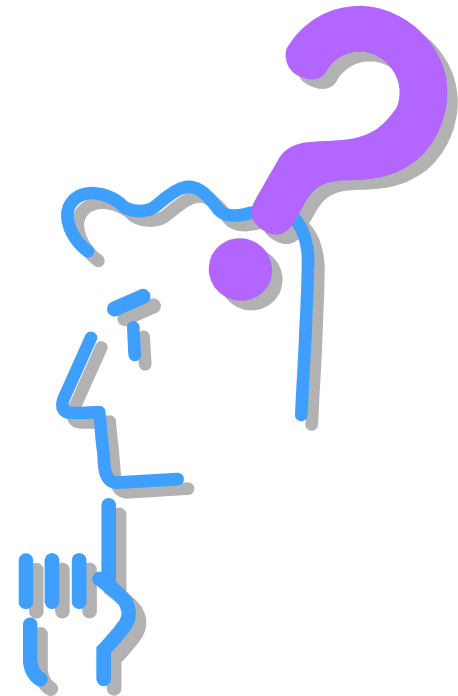


Q&A



A brief Question and Answer session will now take place.

Please ask one question at a time.





Thank You



**Thank You
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Supporting Slides



The following slides were not part of the presentation, but available if discussion requires them.